



Vehicle Emissions Inspection Program (VEIP)

COVID-19 Testing Site FAQs

The Maryland Department of Health, in conjunction with the Maryland Department of Transportation, Maryland National Guard, Maryland State Police, local health departments and private partners, offers drive-through COVID-19 testing to residents who are symptomatic and at high risk for complications from the disease. Individuals must have a lab order from a healthcare provider and an appointment to be tested. Test sites and hours are determined based on demand and availability of supplies. When individuals make an appointment through the online registration system, they can select the closest available testing site.

To qualify for testing, individuals must:

- Meet criteria for testing as determined by a healthcare provider.
- Obtain an order for testing from a licensed healthcare provider.
- Register online and make an appointment at a test site.

VEIP COVID-19 Testing Site Basics

Can I show up at a VEIP testing site and wait in line to get a test?

No. If you arrive at a VEIP testing site without both an appointment and provider order, you will be asked to leave. Remember, people who do not have symptoms or who have mild symptoms do not need to be tested and should follow home isolation guidance.

Can I show up to a VEIP testing site and wait to see if there is a cancellation?

No. If you arrive at a VEIP testing site without both an appointment and provider order, you will be asked to leave. Remember, people who do not have symptoms or who have mild symptoms do not need to be tested and should follow home isolation guidance.

What do I need to do to get a test at a VEIP location?

Testing will be available for residents who are symptomatic and at high risk for complications for COVID-19. Your health care provider or local health department can determine whether you meet the

criteria for testing. You will then need a test order and an appointment at a test site.

How do I get an appointment and provider order to get a test at a VEIP location?

1. Call your healthcare provider or the local health department, if you do not have a provider. If you qualify for a test, your provider will order a test on-line through CRISP, the state's health information exchange.
2. Once your provider submits your order, you will be sent a unique code and a link to the on-line scheduling website in your e-mail to make an appointment. The number of appointment slots at each location is dependent on the number of test kits available.

Note: UMMS-Upper Chesapeake Health is partnering with MDH to operate the testing site at the Forest Hill (Bel Air, Harford County) VEIP station. At this time, they are not participating in the CRISP ordering or scheduling platform. All appointments for this site must be made by a healthcare provider.

What is the test?

The test requires a clinician to insert a single long swab (Q-tip) into the back of the person's nostril. Most individuals experience minor discomfort at most.

What VEIP locations are conducting COVID-19 testing?

Current VEIP testing site locations and hours of operation vary. You can select the closest testing site location when you register online.

Will I be required to exit my car when I arrive at the VEIP testing site?

No. All visitors will be required to remain in their vehicles upon arrival at the VEIP testing site with the windows rolled up until it is their time to be tested. There will be staff on site who will direct you to where you need to go.

What type of identification will I be required to provide on arrival at the VEIP testing site?

A form of photo identification with name and date of birth that matches the information on the provider order will be required.

Will children be required to provide identification upon arrival at the VEIP testing site?

No. Only patients 18 years and older will need to provide photo identification.

How long will I have to wait in line?

Everyone with an appointment is encouraged to arrive at their testing site 15 minutes ahead of their scheduled time. This will ensure efficient movement through each step of the process.

About your test results

How will I receive my results after I have been tested at a VEIP testing site?

Your results will be communicated to you within 4-5 days by your health care provider. If you have not received your results within several days after testing, contact your provider directly to inquire if the results are available. Some people have experienced reporting delays because of the large number of tests being processed daily by the commercial laboratories.

What do I do while waiting for my results?

If you have symptoms or do not feel well, self-isolate at home while you wait for your results. The recommendation is to stay at home for at least 7 days after your symptoms started or 3 days after your last fever, whichever is longer, if your symptoms are substantially improved. If you must go out for food or needed supplies, wear a mask (or improvise if you do not have a mask by using a scarf or bandana). Practice social distancing within the home if you live with family members or other people.

What do I do if my test results are positive for COVID-19?

If you test positive, you should self-isolate at home for 7 days after your symptoms started or 3 days after your last fever, whichever is longer, and if your symptoms are improved. Continue to practice good hygiene, including frequent and thorough hand washing, disinfecting “high-touch” surfaces and frequently washing clothing and bedding. Practice social distancing within the home if you live with family members or other people.

What should I do if I start to feel worse?

Call your health care provider immediately. If you do not have a health care provider, call your local health department. Do not go to an urgent care facility or emergency department without calling first. If you are experiencing a medical emergency, call 911.

If I do have COVID-19, what happens?

The vast majority of people recover from this disease in one to two weeks. Most people will have mild to moderate symptoms and will be advised to recover at home and isolate themselves from others. These individuals should call their physicians or health care practitioners if their symptoms get worse.

How do I self-isolate at home while I recover?

Ideally, you should stay in a separate bedroom where you can recover without sharing immediate space with others. You will need to have access to necessary resources, food and medications while you recover. Depending on the severity of your symptoms, you may need a caregiver available to provide support. Caregivers should practice good hygiene, including frequent and thorough handwashing, avoiding touching their face, and frequently disinfecting “high touch” surfaces. Prohibit visitors who do not have an essential

need to be in the home.

If I have COVID-19, will I need to go to a hospital?

Most people will have mild to moderate symptoms and will be advised to recover at home and isolate themselves from others. For some people, COVID-19 can lead to serious illness. If someone has a serious illness from COVID-19, they may be admitted to the hospital.

Will my positive COVID-19 test results be reported to public health entities?

Yes. Positive COVID-19 test results will be reported to the appropriate public health agency in accordance with applicable Maryland laws and regulations.

How will I know when I don't need to be quarantined any longer?

You should self-isolate at home for 7 days after your symptoms started or 3 days after your last fever, whichever is longer, and if your symptoms are improved. Continue to practice good hygiene, including frequent and thorough hand washing, disinfecting "high-touch" surfaces and frequently washing clothing and bedding. Practice social distancing within the home if you live with family members or other people.

Do a lot of people get seriously ill or die from COVID-19?

From what is known about the COVID-19 illness so far, most people who get infected will have mild to moderate symptoms and can recover at home. Some people, especially those who are older or have underlying medical conditions, may experience more serious symptoms and complications from the illness. People who experience shortness of breath or other worsening symptoms should contact their health care provider immediately or call 911.