

**Charles County Emergency Services
Situation Report #11**

New items will be italicized

Childcare for First Responders has been highlighted below in two sections.

Link for facility disinfection guide from the CDC is linked below in green

<u>SITUATION</u>	
Situation Summary:	Global COVID-19 situation map here Maryland summary map here
COVID Confirmed cases in Charles County	<i>10 cases total – Awaiting for information of the (3) cases not previously listed from the Health Department.</i> Two previously reported 3/13 and 3/16 Female in her 50's from Waldorf - community acquired Female in her 30's from Waldorf - community acquired Female in her 50's from Waldorf - community acquired Male in his 30's from Hughesville - community acquired Female in her 30's Waldorf - community acquired
Total PUIs transported by Career & Volunteer EMS to date:	27
EOC Safety Officer Update	<i>-PPE stockpiles remain stable with an estimated supply range of 10 days based on current call volumes.</i> <i>-Revision to EMSOP Special Order 2020-01 Version 2.3 has been completed and awaits signature from Andrew Spalding prior to dissemination.</i> <i>-As this is a rapidly changing landscape, leaders should review any changes with their personnel each morning.</i> <i>-With the implementation of the most recent update of Special Order 2020-01 V2.3, personnel should perform wellness checks twice a day as prescribed in the SO.</i> <i>-Personnel who report having fever, sore throat, cough or other respiratory related symptoms should stay at home and self-isolate until they are symptom free for a period of 72 hours.</i> <i>-Personnel who have recently travelled to a suspected COVID-19 country or have taken a cruise which ported at a COVID-19 infected region should not report to work. --Those personnel are being asked to self-isolate at home for a period of 14 days.</i> <i>-Personnel with beards should be instructed to shave in order to comply with OSHA requirements for proper N95 mask fitting.</i>
Websites that include the	FEMA's rumor control website: https://www.fema.gov/coronavirus-rumor-control?fbclid=IwAR3x4emdkwiN9W1z_dMZVPFTjgvwxCExSi9THFHWkddzXjITI1g-py9iilo

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official information:	<p>Updated CDC flyers have been added to the below site. Printable CDC Handouts & Posters: https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html CDC COVID-19 website for informational purposes: https://www.cdc.gov/coronavirus/2019-ncov/index.html Coronavirus.gov</p> <p>Maryland Dept of Health Coronavirus website: https://phpa.health.maryland.gov/Pages/Novel-coronavirus.aspx https://coronavirus.maryland.gov/</p> <p>Charles County Dept of Health Coronavirus website: http://www.charlescountyhealth.org/2019-novel-coronavirus-2019-ncov-in-the-u-s/</p> <p>Charles County Government: https://www.charlescountymd.gov/services/health-and-human-services/covid-19</p>
Closures:	<p>All closures for Charles County will be listed here: https://www.charlescountymd.gov/government/operating-schedule</p> <p>Multiple closures based upon Governor Protective Orders including all non-essential services/businesses.</p>
Donations Management	<p><i>We will be directing the public to call 301-609-3435 or to email desdonations@charlescountymd.gov if they wish to donate.</i></p>
EXECUTIVE ACTIONS	
EOC Activation:	<p>Enhanced Activation – Monday-Friday 0800 to 1700 – Virtual on Weekends Effective tomorrow our Daily Conference Call/meeting with Core Planning Team will be at 1300 hours. Other EOC work groups meeting daily (Mon-Fri) and providing reports at the Core Meeting</p> <p>MEMA Full Activation of the SEOC – with staff will be operating Monday – Friday 0700 to 1700. Virtual on Weekends.</p> <p>New email address established for EOC Operations: deseoc@charlescountymd.gov desplanning@charlescountymd.gov deslogistics@charlescountymd.gov desfinance@charlescountymd.gov dessafety@charlescountymd.gov desdonations@charlescountymd.gov</p>

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State of Emergency:	State of Maryland Declared on 3/5/2020 County Declared 3/16/2020
Protective Actions:	<p>All gatherings must be less than ten persons.</p> <p>All non-essential businesses have been closed. See attached interpretive guidance.</p> <p>Social Distancing programs in effect from Governor's Order. All Governor's Executive orders are posted here:</p> <p>https://governor.maryland.gov/category/executive-orders/</p> <p>Interpretive guidance for the closure of non-essential businesses have been attached to this email.</p>
County Government:	<p>County Government Buildings are Closed to the Public</p> <p>Telework for non-essential workers and some essential staff that can telework.</p> <p>Closures for County Government here:</p> <p>See here for Recreations, Parks and Tourism</p> <p>https://www.charlescountyparks.com/about-us/covid-19</p> <p>See here for Operating Status updates:</p> <p>https://www.charlescountymd.gov/government/operating-schedule</p>
PIO:	<p><i>We released a new video update with Commissioner Collins interviewing Bill Grimes, Vice President of Charles Regional Medical Center. There is a lot of great information for the public about the hospital's preparations, guidance for testing, and where to get the latest facts. Watch it here →</i></p> <p>https://www.youtube.com/watch?v=TYr5BOr-Js0</p> <p><i>Also, I want to remind everyone that with one consistent message and many voices, it will help to amplify our reach into the community. Our county's website has e-news, video and podcast links, news releases, and links to many other factual resources and updates. Please share them on your own websites, social media pages, electronic newsletters and other communications you send out to the public.</i></p> <p><i>To clear up some of the misinformation that is circulating out there, please watch the “infodemic” commercial we have put together, which we have shared on our Facebook/Twitter accounts and e-news with our residents. It’s important to remind everyone about the importance of getting to the right sources for the facts as the situation evolves. You can also encourage the community to visit the FEMA Rumor Control page to separate fact from fiction. A video has been released starring Commissioner Collins and Vice-President from UM Charles Regional Medical Center providing information on COVID19</i></p>

- [Commissioner President's Update on Response to the Coronavirus](#) (March 23, 2020)
- [Commissioner President Collins Declares a State of Emergency](#) (March 16, 2020)
- [First COVID-19 case in Charles County](#) (March 13, 2020)

[Board of County Commissioners COVID-19 Update](#) (March 17, 2020)

“In the Studio” Video -- [Health Officer Dr. Suzan Lowry, MD FAAP with Commissioner President Collins](#)

Health Department video messages:

- [Coping Strategies for COVID-19](#)
- [Social Distancing](#)
- [Stop the Spread](#)

Podcast with Emergency Services Staff: [Inside Your County Government](#)

Charles County Government News Releases:

- March 23- [County to Waive Online Transaction Fees for Taxes and Water and Sewer Billing During COVID-19](#)
- March 22- [Charles County Government Buildings Closed to the Public](#)
- March 20- [Department of Planning and Growth Management Encourages Use of Online Services](#)
- March 19- [County Government Eliminates In-Person Payments Effective March 23](#)
- March 19- [County Landfill and Recycling Center Encourage COVID19 Precautions](#)
- March 19- [Board, Committees, and Commissions Non-Essential Meetings to be Suspended](#)
- March 18- [Economic Development Publishes Businesses' Operating Status Web Page](#)
- March 16- [Housing Authority Suspends In-person Appointments and Inspection](#)
- March 16- [Charles County Commissioners Declare Local State of Emergency](#)
- March 13- [Charles County Government Announces Operating Status Updates](#)

Operating Status Updates:

- County Government Operating Status and Affiliated Agencies: [Click here](#)

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	<ul style="list-style-type: none">• Local Businesses Operations (hosted by EDD): Link <p>Citizen Notifications (for Text and Email Alerts) -- Updates sent daily to 15,754 subscribers. Sign up online here → https://member.everbridge.net/index/892807736722254#/signup</p> <p>Daily E-news Updates (sent to 3,000+ subscribers)</p> <ul style="list-style-type: none">• March 23- County Government Update for COVID-2019• March 19- County Government Update for COVID-2019• March 18- County Government Update for COVID-2019• March 17- County Government Update for COVID-2019• March 16- Charles County Commissioners Declare Local State of Emergency• March 13- Protecting Yourself from the Coronavirus• March 6- Local Update in Response to the Coronavirus <p>Fitness at Home: Our recreation/senior center fitness instructors recorded classes for our residents to watch/follow at home during COVID-19.</p> <ul style="list-style-type: none">• Reconditioning Wellness• Household Exercises• Yoga Class• Senior Exercises• Abs Workout• Kids Workout (Ages 3-5)
Schools:	<p>Schools will be closed beginning Monday 3/16/2020 and will be closed through 04/24/2020.</p> <p><i>Over 11,000 meals were served last week.</i></p> <p><i>On 3-24 CCPS served 4531 meals an increase of 1060 meals over 3/23. Westlake High School continues to be the busiest site. The two new sites gave out 756 meals. Picco/Higdon site goes on line today and will be held at Higdon Elementary.</i></p> <p>Closure:</p> <p><i>School closure through at least 4-24-20. During this closure Building service staff have cleaned and sanitized out schools and buildings, which includes more than 4 million square feet.</i></p> <p>Instruction:</p> <p><i>The system continues to work feverishly to roll out continuity of instruction.</i></p>

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	<p>Community Wifi:</p> <p><i>Equipment has been shipped. We are awaiting its arrival.</i></p>
<u>HEALTH and HUMAN SERVICES</u>	
Total Casualties:	None in Charles County at this time.
Shelter Operations:	Not Activated
Recreations, Parks & Tourism:	<p>No report requested at this time.</p> <p>See cancellations here: https://www.charlescountyparks.com/about-us/covid-19</p>
Department of Health:	<p>Participating in coordination meetings with Emergency Management.</p> <p><i>Hosted partner call today and will be hosting a regular call with long term care facilities beginning tomorrow.</i></p> <p>A call center hotline is established on Monday 301-609-6717. There has been significant call volume and they may extend the hours.</p> <p>COVID Testing Priorities:</p> <p>Priority 1 Testing for COVID-19</p> <ul style="list-style-type: none"> • Hospitalized patients • Healthcare facility workers with symptoms <p>Priority 2 Testing for COVID-19</p> <ul style="list-style-type: none"> • Patients in long-term care facilities with symptoms • Patients over age 65 years with symptoms • Patients with underlying conditions with symptoms • First responders with symptoms <p>Priority 3 Testing for COVID-19</p> <ul style="list-style-type: none"> • Critical infrastructure workers with symptoms • Individuals who do not meet any of the above categories with symptoms • Healthcare facility workers and first responders • Individuals with mild symptoms in communities experiencing high numbers of COVID-19 hospitalizations <p>Non-Priority</p> <ul style="list-style-type: none"> • Individuals without symptoms <p>CDC has released new guidance for homeless individuals, retirement communities and independent living facilities to better aid in the planning, preparation for, and</p>

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response to coronavirus disease 2019.

The guidance is based on what is currently known about the transmission and severity of coronavirus disease. Residents in retirement communities and independent living facilities are considered to be at higher risk of severe COVID-19 outcomes because of older age and because they may have underlying health conditions.

These resources be accessed using the links below.

- Interim Guidance for Responding to Coronavirus Disease 2019 (COVID-19) among People Experiencing Unsheltered Homelessness: <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html>
- Guidance for Retirement Communities and Independent Living: <https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/index.html>
- Preventing the Spread of COVID-19 in Retirement Communities and Independent Living Facilities (Interim Guidance): <https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/guidance-retirement-response.html>
- Coronavirus disease 2019 (COVID-19) Checklist: Older Persons: <https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/checklist.html>

Also of interest, other updates from CDC

- [Disinfecting Your Facility if Someone is Sick](#) Saturday, March 21, 2020
- [Resources for Large Community Events & Mass Gatherings](#) Friday, March 20, 2020
- [Environmental Cleaning and Disinfection Recommendations](#) Friday, March 20, 2020
- [Interim Guidance for Businesses and Employers](#) Friday, March 20, 2020

The basic plans to setup the VEIP site as a collection/test site for COVID-19 have been reviewed locally. A meeting was held this morning to possibly set this up sometime later in the week based upon the availability of testing kits.

Please see the attached updated FAQ from Maryland Dept of Health.

Here are some resources on telehealth in Maryland (for providers):

CareFirst: <https://individual.carefirst.com/individuals-families/about-us/coronavirus-healthcare-providers.page>

Medicaid - Patients homes are now considered an originating site (previously patients had to go to a health clinic, provider office etc to connect with an off site provider) - as far as I know, all MCO plans are following this guidance

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	<p>Aetna - https://www.aetna.com/individuals-families/member-rights-resources/covid19.html</p> <p><u>Cigna</u></p> <p><u>General Fact Sheet</u></p>
Social Services	<p>Charles County Department of Social Services is closed <u>TO THE PUBLIC</u>. We continue to provide services such as :</p> <ul style="list-style-type: none"> • SNAP (food stamps) • Temporary Cash Assistance (TCA) to families • Short-term disability (TDAP) • Emergency Assistance for rent, foreclosure, burial, and other day-to-day needs (These funds are VERY limited) • Child Support - both new applications and action to collect • Homelessness services (limited to temporary and emergency sheltering for those NOT exhibiting COVID-19 symptoms) <p>We will continue conducting in-home and in-facility investigations on reports of child abuse and neglect and adult abuse/neglect and financial exploitation.</p> <p>CCDSS staff remain available to you should you have questions about services, need us to contact a constituent, or wish to include us in planning for the longer-term problems we will all need to address inflicted by COVID-19.</p>
Community Services:	<p>Childcare Options with AlphaBest which is the on site program at the Port Tobacco community center. This arrangement is a “last option” for parents who don’t have other childcare options, but work in essential healthcare (local hospital, our area nursing homes), 911/dispatch, EMS, CCSO, etc. The Port Tobacco site is not very large & will still need to practice appropriate social distancing, so we expect to use this option for those essential staff who may not otherwise be able to come to work.</p> <p>There will be a daily drop-in fee, which we hope will make it more affordable for employees who do shift work & therefore may not need typical Mon-Fri weekly care.</p> <p>The phone number for the childcare site is 301-934-0104, if parents have questions about the paperwork, fees, etc.</p> <p><i>Just wanted to make sure you were aware that we successfully set up the childcare site in my building in Port Tobacco for essential personnel who are employed at the hospital, CCSO/LPPD, Paid EMS, Health Dept, & skilled nursing facilities, etc., effective Mon 3/23/2020.</i></p>

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	<p><i>This was done in response to Gov Hogan's request to support our essential health, public safety & other 1st responders following the closure of most childcare centers throughout our state.</i></p> <p><i>We have had <u>no new enrollments</u> yet at the Center following the establishment of this supportive service for your most critical employees. If you have personnel who are challenged with balancing essential work with childcare needs, please encourage them to reach out to our licensed provider, AlphaBEST, Inc., at 301-934-0104. There is an enrollment package & a daily/drop-in fee for those who may not need all-day/all-week care due to shift schedules. This is a trusted vendor who was already contracted with the County.</i></p> <p><i>As this public health incident continues & schools remain closed for an additional month, there may be more parents in need of childcare. This resource was included in the SitReps this week, but please share with your employees who may need it to keep working through this incident.</i></p> <p>Community available Wifi from xfinity see below:</p> <p>https://wifi.xfinity.com/?INTCMP=ILC:XA:GEN:GEN5bfebd84b5e3a</p>
Lifestyles:	<p>Staffing</p> <p><i>Staff conducted street outreach again today to provide supplies to many of the homeless population and to conduct wellness check. Outreach earlier this week was done in La Plata and Waldorf reaching 18 individuals.</i></p> <p><i>Outreach today reached approximately 17 individuals. Distribution of food, blankets, socks and toiletries were welcomed.</i></p> <p><i>Services Please note individuals must call prior to showing up for services</i></p> <p><i>Food services</i></p> <p><i>We will be meeting with Chef Kendall of Middleton Hall tomorrow at 10a.m. to clarify food deliveries for meals to families identified by Charles County Public schools who are unable to attend the designated food sites. LifeStyles will be providing delivery of those meals.</i></p> <p><i>Pre-packaged food baskets will be brought to the Fuller House for curbside pickup. Persons should call first to notify staff of their arrival and provide information as needed via phone</i></p> <p><i>Coordination of food delivery to county's hard to reach population with End Hunger in Charles County and volunteers</i></p>

Charles County Cares Cabanas will be placed throughout the County manned by volunteers from 11a.m. to 3 p.m. daily. Everyone will be able to take one non-perishable bag and toiletries. Plans are to have 50 to 75 bags at each site. Persons will remain in their vehicles or at a distance when walking to the cabanas. All volunteers will have gloves on throughout the distribution. There may be a need for additional food. We are depending on volunteer resources.

LifeStyles will operate the following programs/services until further notice:

- a. Overall operations
 - Transfer all LifeStyles calls to the Fuller House for a call center
 - Allow for two staff on-site during the 8am – 4pm shift
 - SNAP applications online
- b. Robert J. Fuller Transitional House for Men, to include:
 - Continued provision of two meals a day
 - Receive referrals for the program and conduct intakes via phone
 - Only transition individuals that LifeStyles has a history of services
 - Case management maintenance/assistance with rehousing
- c. Martha's Place, Gayle's House and Haven of Hope case management services
 - Receive referrals for the program and conduct intakes via phone; assistance with rehousing support
 - Martha's Place participants transition to Gayle's Place during crisis
- d. Human Services
 - Emergency assistance and Case management for general public
 - Intakes and application assistance via phone/email/fax; no in-person appointments
 - Advocacy services with other partner agencies
 - Maintain all Homeless Management Information System data entry
- e. Homeless Services
 - Provide housing search and assistance through essential staff
 - Provision of outreach, food and hygiene items for homeless clients
 - Case management services
 - Manage text messaging services through Homeless Alert system
 - SNAP applications online
- f. Food services
 - Pre-packaged food baskets will be brought to the Fuller House for curbside pickup. Persons should call first to notify staff of their arrival and provide information as needed via phone
 - Coordination of food delivery to county's hard to reach population with **End Hunger in Charles County and volunteers**

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	<p>10 Charles County Cares Cabanas will be placed throughout the County manned by volunteers from 11a.m. to 3 p.m. daily. Everyone will be able to take one non-perishable bag and toiletries. Plans are to have 50 to 75 bags at each site. Persons will remain in their vehicles or at a distance when walking to the cabanas. All volunteers will have gloves on throughout the distribution. There may be a need for additional food. We are depending on volunteer resources.</p>	
<u>CHARLES COUNTY CARES CABANA</u>		
<u>AREA</u>	<u>LOCATION</u>	
	SAMARITAN	
	(Captain Cabanas)	
Nanjemoy (1)	Mt. Hope Church (Confirmed)	Danny Thomas
Indian Head (2)	Village Green (Confirmed)	TBD
Bryans Road (3)	Free Gospel	TBD
La Plata (4)	Willing Helpers Hall (Confirmed)	Turner Coggins
La Plata (5)	Dorchester Community Center (Confirmed)	Pastor McClarry
Waldorf (6)	Our Lady Help of Christians	
Waldorf (7)	New Hope COG (Confirmed)	Dr. Aaron Jones
Newburg (8)	Cobb Island VFD (Confirmed)	Mary Bailey
Newburg (9)	Newburg VFD (Confirmed)	Lynn Kilinski
Bel Alton (10)	Bel Alton VFD	
Charles Regional Medical Center	<p>Participating in coordination meetings with Emergency Management.</p> <p><i>CRMC reports record low census for both ED visits and in-patients.</i></p> <p><i>Thus far, they have tested 60 patients for COVID-19, received 20 results back with only 1 testing positive.</i></p> <p><i>They also report that they are extremely low on COVID-19 test kits and are awaiting more resources.</i></p> <p>All UMMS hospitals have implemented a “No Visitors” policy Logistics has coordinated sourcing tents for CRMC to use outside the ER.</p>	

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<u>OPERATIONS</u>	
Career EMS:	<p>Participating in coordination meetings with Emergency Management.</p> <p>Sent out the letter from the Jurisdictional Medical Director – Dr. Seaman to all career & volunteer staff regarding fact vs fiction and COVID 19</p> <p><i>New Special Order has been completed.</i></p>
HazMat:	<p>Providing logistical support to Emergency Management</p> <p>Placing orders for emergency supplies through multiple sources. Using the email address for logistics:</p> <p>deslogistics@charlescountymd.gov</p>
Law Enforcement: MSP & CCSO	<p>Participating in coordination meetings with Emergency Management.</p> <p>This workgroup will continue to meet every Thursday.</p>
Volunteer Fire:	<p>Participating in coordination meetings with Emergency Management.</p> <p><i>Call volume increased quickly yesterday, but also decreased rapidly as well. No incidents, accidents or cases to report at this time.</i></p> <p><i>Overall, call volume remains low for this month in comparison to previous months.</i></p>
Volunteer EMS:	<p>Participating in coordination meetings with Emergency Management.</p> <p><i>New Special Order has been completed, signed and sent out.</i></p>
Special Operations Collapse Team:	No report requested at this time.
Emergency Management:	<p>Hosting coordination meetings with the Core Planning Group</p> <p>Coordinating all emergency resource requests in WebEOC.</p> <p>Requested and received Petty Cash on hand for emergency operations.</p>
Animal Control/CART:	<p>To help try to minimize the spread of and the potential exposure of our ACOs to COVID-19, animal control officers will limit their direct interactions with the public and will only be physically responding to emergency calls</p> <p>Shelter Operations have been limited to Reclaims, adoptions and rescues by appointment only between the hours of 9 a.m. and 11 a.m.</p>

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	Appointments can be requested/made by email to animalshelter@charlescountymd.gov
Economic Development	<p>The Maryland Department of Commerce is offering three new business assistance programs in response to the COVID-19 pandemic:</p> <p>(1) Maryland Small Business COVID-19 Emergency Relief Loan Fund: This \$75 million loan fund offers no interest or principal payments due for the first 12 months, then converts to a 36-month term loan of principal and interest payments, with an interest rate at 2% per annum. Learn more.</p> <p>(2) Maryland Small Business COVID-19 Emergency Relief Grant Fund: This \$50 million grant program offers grant amounts up to \$10,000, not to exceed 3 months of demonstrated cash operating expenses for the first quarter of 2020. Learn more.</p> <p>(3) Maryland COVID-19 Emergency Relief Manufacturing Fund: This \$5 million incentive program helps Maryland manufacturers to produce personal protective equipment (PPE) that is urgently needed by hospitals and health-care workers across the country. If you have specific questions about these funds, please email fpaaworkflowcoordinator.commerce@maryland.gov.</p> <p>For the most up-to-date information pertaining to the business community and COVID-19: visit https://businessexpress.maryland.gov/coronavirus.</p> <p>If you have specific, business-related questions: email secretary.commerce@maryland.gov.</p> <p>Federal Programs</p> <p>The federal Small Business Administration has also established programs to assist small business. Governor Hogan announced on March 19th that the entire state of Maryland has received official designation for SBA assistance. Individual businesses can now apply directly to the SBA for low-interest loans through the Economic Injury Disaster Loan program. Visit SBA's website to apply now.</p> <p>General SBA guidance for businesses can be found here. If you need additional help navigating the SBA process, Maryland SBDC can assist.</p> <p>Local Business Resources: www.meetcharlescounty.com</p>
<u>INFRASTRUCTURE</u>	
Power Outages: (SMECO)	None at this time
County Roads:	No report requested at this time.
Debris Removal:	Not activated

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Communications:	Providing 9-1-1 call screening for Possible COVID-19 cases. Per the next edition signed Special Order2020-1. Participating in coordination meetings with Emergency Management.
Utilities:	Not activated
PGM(DA Teams):	Not activated
County CIP/B&T:	Not activated
<u>LOGISTICS</u>	
	The Logistic Officer providing coordination and ordering for emergency supplies. Nick Ellis, serving as our Logistics Officer asks that you please complete the ICS 213 RR form (Joe will send out a copy via email or you can google search the form) and send any and all forms/requests to deslogistics@charlescountymd.gov . Please complete the appropriate check boxes (Requestor name, item #, etc.)
<u>FINANCE</u>	
	CONTINUE tracking any response costs your agency may have now. An email address has been established for finances: desfinance@charlescountymd.gov We will be beginning the Public Assistance request process. Jen Adams will be reaching out to complete the Request for Public Assistance RPA forms for all response partners.
<u>STATE SUPPORT</u>	
	Actively coordinating with MEMA & MDH Charles County Emergency Operations Center on behalf of the Charles County Health department is requesting the following National Guard personnel for their drive through testing site due to possible staff shortages in CCSO. (4) personnel for onsite security (6) personnel for traffic control Child Care service has extended hours to respond to increased call volume during the pandemic. Parents should call 877.261.0060 between Monday through Friday from

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	<p>7:00 AM to 7:00 PM. A real time chat feature is available Monday through Friday between 8:30 AM to 4:30 PM or use the self-guided web version of LOCATE: Child Care 24/7 both at marylandfamilynetwork.org. Specialized services for parents of children with special needs as well as Spanish language LOCATE: Child Care are also available.</p> <p>MEMA Full Activation of the SEOC – with staff will be operating Monday – Friday 0700 to 1700. Virtual on Weekends. Primary Election moved to June 2 Farmers Market opening moved back 2 weeks.</p> <p>State Coordination calls will occur every day at 1500 hours for the duration of the event.</p>